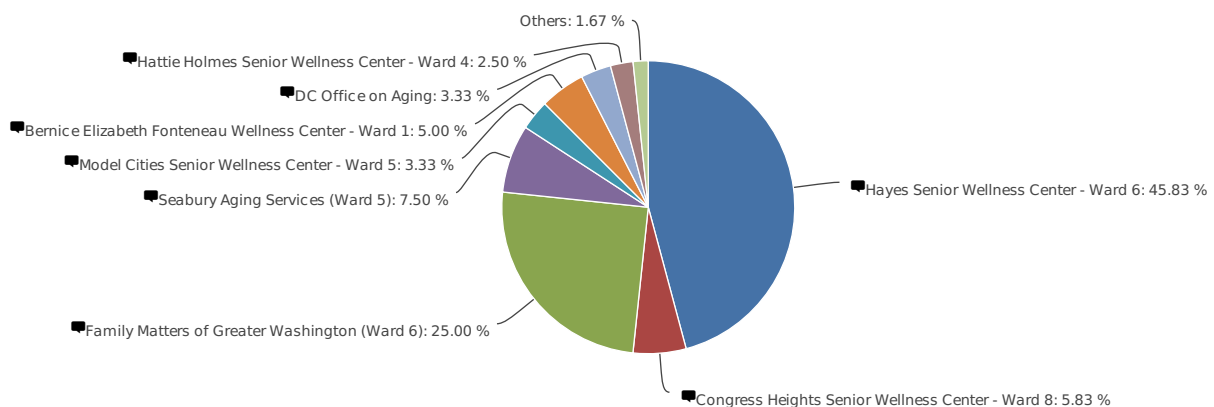


Grade DC Report: Month-End

Location Performance Trends

NAME	MAY	APRIL	MARCH	FEBRUARY	JANUARY
DCOA	▼ A 791 158	A+ 609 111	A+ 748 109	A+ 623 109	A 689 163
East River Family Strengthening Collaborative (Ward 7)	■ -- 0 0	■ -- 0 0	B 10 3	A+ 34 6	A 20 4
DC Office on Aging	▼ B+ 13 4	A+ 15 1	A+ 12 1	A+ 8 2	A+ 10 2
Seabury Aging Services (Ward 5)	▼ A 29 9	A+ 23 4	A+ 3 1	■ -- 0 0	B 60 12
Model Cities Senior Wellness Center - Ward 5	▼ A- 23 4	A 43 6	A 123 17	A+ 161 26	A+ 3 1
Family Matters of Greater Washington (Ward 8)	■ -- 0 0	■ -- 0 0	A+ 31 5	■ -- 0 0	A+ 20 4
Hayes Senior Wellness Center - Ward 6	▲ A+ 440 55	A+ 137 20	A+ 36 3	A 191 32	A- 51 8
Terrific, Inc. (Ward 4)	■ -- 0 0	F 7 1	■ -- 0 0	■ -- 0 0	■ -- 0 0
IONA Senior Services (Ward 3)	▲ B- 3 1	■ -- 0 0	■ -- 0 0	■ -- 0 0	■ -- 0 0
The Washington Seniors Wellness Center - Ward 7	▼ A 7 1	A+ 17 3	A 38 7	A+ 35 7	A+ 81 18
Congress Heights Senior Wellness Center - Ward 8	▼ A+ 76 7	A+ 173 10	A+ 360 32	A+ 116 14	C 10 4
Hattie Holmes Senior Wellness Center - Ward 4	◆ A+ 8 3	A+ 5 1	A+ 3 1	A+ 6 2	A+ 31 6
Family Matters of Greater Washington (Ward 6)	▲ A+ 69 30	A+ 128 44	A+ 66 20	■ -- 0 0	A- 309 85
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	▲ A+ 19 6	■ -- 0 0	A+ 16 4	A+ 8 2	A+ 29 4

Location Distribution



Location Category Benchmarks				
	OVERALL	FACILITIES AND AMENITIES	SERVICE	OFFERING
DCOA	 158 Reviews 791 Insights	 131 Reviews 352 Insights	 121 Reviews 299 Insights	 22 Reviews 40 Insights
Hayes Senior Wellness Center - Ward 6	 55 Reviews 440 Insights	 54 Reviews 183 Insights	 55 Reviews 178 Insights	 17 Reviews 25 Insights
Congress Heights Senior Wellness Center - Ward 8	 7 Reviews 76 Insights	 7 Reviews 30 Insights	 5 Reviews 40 Insights	 2 Reviews 5 Insights
Family Matters of Greater Washington (Ward 6)	 30 Reviews 69 Insights	 29 Reviews 34 Insights	 30 Reviews 31 Insights	
Seabury Aging Services (Ward 5)	 9 Reviews 29 Insights	 9 Reviews 18 Insights	 9 Reviews 11 Insights	
Model Cities Senior Wellness Center - Ward 5	 4 Reviews 23 Insights	 4 Reviews 17 Insights	 3 Reviews 3 Insights	
Bernice Elizabeth Fonteneau Wellness Center - Ward 1	 6 Reviews 19 Insights	 6 Reviews 15 Insights	 4 Reviews 4 Insights	
DC Office on Aging	 4 Reviews 13 Insights	 1 Reviews 4 Insights	 2 Reviews 5 Insights	
Hattie Holmes Senior Wellness Center - Ward 4	 3 Reviews 8 Insights	 3 Reviews 7 Insights	 1 Reviews 1 Insights	
The Washington Seniors Wellness Center - Ward 7	 1 Reviews 7 Insights	 1 Reviews 2 Insights	 1 Reviews 1 Insights	 1 Reviews 4 Insights
IONA Senior Services (Ward 3)	 1 Reviews 3 Insights	 1 Reviews 2 Insights	 1 Reviews 1 Insights	

Themes				
<div> <div> <div>Top 5 Themes</div> <div> <div>staff</div> <div>118</div> </div> </div> <div> <div>facility</div> <div>103</div> </div> <div> <div>service offere...</div> <div>91</div> </div> <div> <div>interaction w...</div> <div>37</div> </div> <div> <div>center</div> <div>33</div> </div> </div> <div> <div>Bottom 5 Themes</div> <div> <div>m kabore</div> <div>9</div> </div> <div> <div>computer</div> <div>4</div> </div> <div> <div>mr thomas</div> <div>3</div> </div> <div> <div>chair</div> <div>2</div> </div> <div> <div>facility</div> <div>2</div> </div> </div>				